

# Welcome!



Samson  
Waters  
Vacation Rentals

Thank you for booking Papaya 15,  
brought to you by Samson Waters.

*Building:* Papaya 15

*Unit:* 107

*Location:* [Av. 15 Nte. entre 6 Nte. y 8 Nte.](#)

*Emergencies (9:00-22:00):* +52 984 139 4451



Welcome to Papaya 15!  
Follow these instructions  
for smooth check-in.

If you have a vehicle, you  
can use the underground  
parking. There is an  
assigned spot. You will  
find the control to access  
at the unit.





You will find some lock boxes at the entrance. Open the one labeled PDC-PAP15-107. Inside you will find a key fob and a key. To open the door you will have to scan the key fob on the blue keypad. Leave the keys and fob in the lockbox at your departure.

Once inside, take the elevator to the 1st floor. Turn to your right and then left. Unit 107 will be on your left hand side.





## ADDITIONAL INFORMATION

You can park here.



### PARKING

If you have a vehicle, there is a parking space available right beside the one labeled 108. The control to open the parking lot will be in the unit. Losing the controller will come with a fine of 60usd.

### SAFE

The safe has a key, you do not need to enter a code.  
Missing key has a fee of 60usd



### GARBAGE

Additional trash bags can be found at the bottom of the bins.  
The containers to dispose the full trash bags are on the underground parking.

### AMENITIES

Please notice we only provide toilet paper, paper towels and dish soap at arrival, after that you must buy as you need.

We provide 1 bath towel and 1 beach towel per person on the reservation and 1 kitchen cloth.

## HOUSE RULES

- The check-in time begins at 3:00p.m. and the check-out should not be later than 11:00a.m.
- Parties, gatherings and functions of any kind are strictly prohibited on the property. All noise should be limited at 10:00p.m.
- Visitors are not allowed as per complex rules.
- No smoking/Drug use in any area of the property.
- Keys/Access codes are to remain in the possession or knowledge of the primary guest at all times during the stay. The keys/codes should never be replicated or shared and will remain under primary guests' responsibility.
- No pets allowed (You will forfeit your damage deposit if a pet or evidence of its presence is found in the unit).
- Breakage or damage of property must be reported immediately.
- Streaming services are not included, guests must enter their own accounts and sign them off at departure. Guests are not allowed to purchase, download, or rent any subscription or entertainment from any of the property's devices.
- Any area secured as private storage/use is strictly off limits for renting guests. Any attempts to open obviously secured areas will result in fines/eviction from property.
- If the complex where you are staying has an onsite administrator/security desk all guidelines and requests must be adhered to, failure will result in fines/eviction from the property.

**\*\* IMPORTANT: Any breach of the house rules can come with a fine, eviction notice with no refund and report of your profile for the platforms that allow.\*\***

Please note that all of the property inventory has been accounted for and digitally recorded.

Our company is not responsible for belongings left in our properties. Our administration will keep any items found for 72hrs, after this period, the items found and not claimed will be discarded. Claimed items must be collected according to instructions delivered by our administration.

For non-emergency issues message us via the platform and we will get back to you at the soonest.

Please let us know if there's anything we can do to make your stay with us a wonderful, memorable stay. Tours, family excursions, private chefs are all available to be booked through us.



Akumal • Mérida • Playa del Carmen • Puerto Vallarta • Tulum  
• Cabo • Nayarit • Puerto Aventuras • West Canada

*Enjoy your stay!*