

Welcome!



Samson
Waters
Vacation Rentals

Thank you for booking ANAH Playa,
brought to you by Samson Waters.

Building: ANAH Playa

Unit: 304S

Location: [Av. 20 Nte. entre 14 Nte. bis y 16 Nte. bis](#)

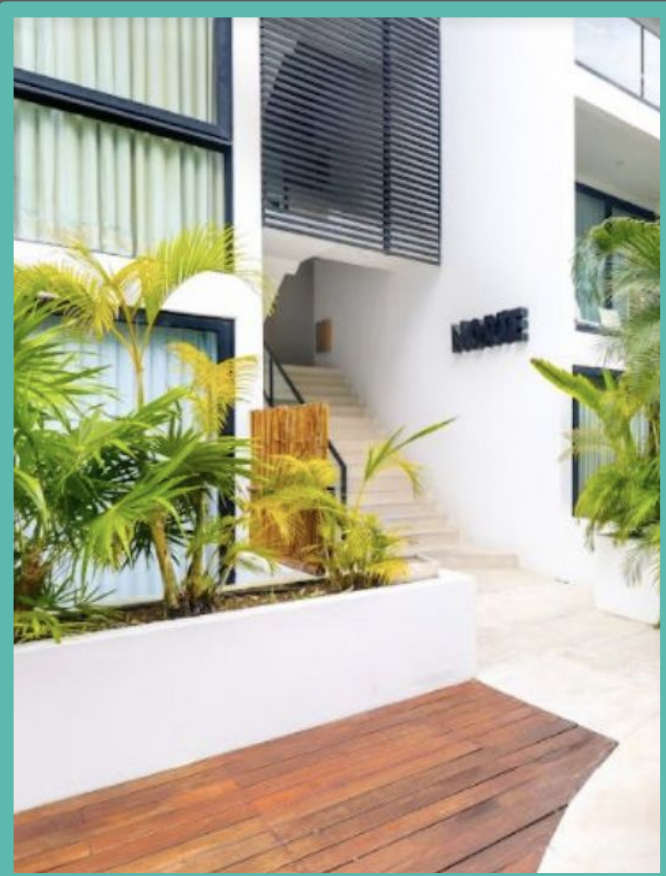
Emergencies (9:00-22:00): +52 984 139 4451



Welcome to ANAH
Playa! Follow these
instructions for smooth
check-in.

If you have a vehicle, you
can use the underground
parking. The entrance is on
Calle 14 Nte. bis.
Spaces are not assigned.
Security will open the gate.





Once you enter, stop by the reception to receive your key card and bracelets. You must provide them with your name, reservation dates, and your unit number. **Make sure you leave the bracelets at the reception at check out. Any missing bracelets have a charge of \$10 USD.** Once inside walk straight, and on your right hand side you will see the “ SUR” building.

Losing the keycard will come with a fee of 20usd



Take the elevator to the 3rd floor. When stepping out of the elevator go to your right until you find unit 304S.



ADDITIONAL INFORMATION

PARKING

If you have a vehicle, there is a parking space available.
Security will open the gate.

SAFE

The code is 1234A or 1234B



GARBAGE

Additional trash bags can be found at the bottom of the bins.
There is a garbage chute by the elevator to dispose the full trash bags.

AMENITIES

Please notice we only provide toilet paper, paper towels and dish soap at arrival, after that you must buy as you need.

We provide 1 bath towel and 1 beach towel per person on the reservation and 1 kitchen cloth.

HOUSE RULES

- The check-in time begins at 3:00p.m. and the check-out should not be later than 11:00a.m.
- Parties, gatherings and functions of any kind are strictly prohibited on the property. All noise should be limited at 10:00p.m.
- Visitors are not allowed as per complex rules.
- No smoking/Drug use in any area of the property.
- Keys/Access codes are to remain in the possession or knowledge of the primary guest at all times during the stay. The keys/codes should never be replicated or shared and will remain under primary guests' responsibility.
- No pets allowed (You will forfeit your damage deposit if a pet or evidence of its presence is found in the unit).
- Breakage or damage of property must be reported immediately.
- Streaming services are not included, guests must enter their own accounts and sign them off at departure. Guests are not allowed to purchase, download, or rent any subscription or entertainment from any of the property's devices.
- Any area secured as private storage/use is strictly off limits for renting guests. Any attempts to open obviously secured areas will result in fines/eviction from property.
- If the complex where you are staying has an onsite administrator/security desk all guidelines and requests must be adhered to, failure will result in fines/eviction from the property.

**** IMPORTANT: Any breach of the house rules can come with a fine, eviction notice with no refund and report of your profile for the platforms that allow.****

Please note that all of the property inventory has been accounted for and digitally recorded.

Our company is not responsible for belongings left in our properties. Our administration will keep any items found for 72hrs, after this period, the items found and not claimed will be discarded. Claimed items must be collected according to instructions delivered by our administration.

For non-emergency issues message us via the platform and we will get back to you at the soonest.

Please let us know if there's anything we can do to make your stay with us a wonderful, memorable stay. Tours, family excursions, private chefs are all available to be booked through us.



Akumal • Mérida • Playa del Carmen • Puerto Vallarta • Tulum
• Cabo • Nayarit • Puerto Aventuras • West Canada

Enjoy your stay!