

# Welcome!



Samson  
Waters  
Vacation Rentals

Thank you for booking Menesse 32,  
brought to you by Samson Waters.

*Building:* Menesse 32

*Unit:* 201

*Location:* [Click here to see location](#)

*Emergencies (9:00-22:00):* +52 984 139 4451



Welcome to Menesse 32!  
Follow these instructions  
for smooth check-in.

If you have a vehicle, you can  
use the underground parking.  
Spaces are not assigned.  
Security will open the gate.





Once you arrive, enter the **Building Door Code**. Stop by the front desk to register and then head to the elevator and go to the 2nd floor.



When exiting the elevator, you will find unit 201 on the right hand side.



The unit has a lockbox. Enter the code and you will find the keys inside. Leave the key inside the lockbox at your departure.



## ADDITIONAL INFORMATION

### PARKING

If you have a vehicle, there is a parking space available.  
Security will open the gate.

### SAFE

The code is 1234A or 1234B  
turn the knob.



### GARBAGE

Additional trash bags can be found  
at the bottom of the bins.  
The containers to dispose the full  
trash bags are on the underground  
parking.

### AMENITIES

Please notice we only provide toilet paper, paper towels and dish soap  
at arrival, after that you must buy as you need.

We provide 1 bath towel and 1 beach towel per person on the  
reservation and 1 kitchen cloth.

## HOUSE RULES

- The check-in time begins at 3:00p.m. and the check-out should not be later than 11:00a.m.
- Parties, gatherings and functions of any kind are strictly prohibited on the property. All noise should be limited at 10:00p.m.
- Visitors are not allowed as per complex rules.
- No smoking/Drug use in any area of the property.
- Keys/Access codes are to remain in the possession or knowledge of the primary guest at all times during the stay. The keys/codes should never be replicated or shared and will remain under primary guests' responsibility.
- No pets allowed (You will forfeit your damage deposit if a pet or evidence of its presence is found in the unit).
- Breakage or damage of property must be reported immediately.
- Streaming services are not included, guests must enter their own accounts and sign them off at departure. Guests are not allowed to purchase, download, or rent any subscription or entertainment from any of the property's devices.
- Any area secured as private storage/use is strictly off limits for renting guests. Any attempts to open obviously secured areas will result in fines/eviction from property.
- If the complex where you are staying has an onsite administrator/security desk all guidelines and requests must be adhered to, failure will result in fines/eviction from the property.

**\*\* IMPORTANT: Any breach of the house rules can come with a fine, eviction notice with no refund and report of your profile for the platforms that allow.\*\***

Please note that all of the property inventory has been accounted for and digitally recorded.

Our company is not responsible for belongings left in our properties. Our administration will keep any items found for 72hrs, after this period, the items found and not claimed will be discarded. Claimed items must be collected according to instructions delivered by our administration.

For non-emergency issues message us via the platform and we will get back to you at the soonest.

Please let us know if there's anything we can do to make your stay with us a wonderful, memorable stay. Tours, family excursions, private chefs are all available to be booked through us.



Akumal • Mérida • Playa del Carmen • Puerto Vallarta • Tulum  
• Cabo • Nayarit • Puerto Aventuras • West Canada

*Enjoy your stay!*